avante

Reimagined employee experience. Ultimate visibility and cost control.

Avante is the AI-native platform that helps employers manage their second-largest line item – employee benefits – while delivering a personalized, engaging employee experience from hire to retire.

The challenge
Spiraling costs, lost employees

Benefits leaders have to maintain a competitive benefits offering and ensure a great employee experience – all while healthcare costs soar, data on actual utilization and impact remains fragmented, and employees are left navigating a confusing web of point solutions.
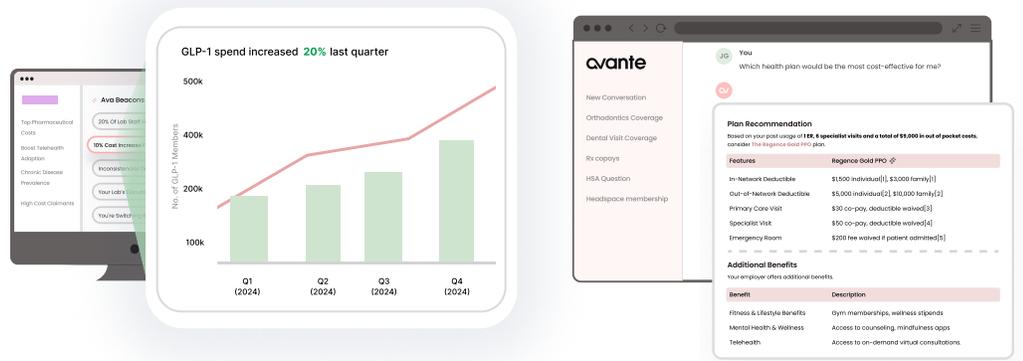
10%
Average year-over-year increase in healthcare benefit cost

85%
Of employees who don't understand their benefits

How Avante works

Avante unlocks AI agents to optimize your existing benefits ecosystem—unifying data, identifying cost-saving opportunities, and delivering real-time, 24/7 guidance. Our AI-driven insights empower HR teams and employees to make smarter decisions, reduce costs, and enhance the overall benefits experience.

For employers
Transparent, real-time data access and AI insights into benefits utilization, impact, and cost drivers.

Sample insights
- Cost contribution analysis
- Preventative care campaign planning
- Rx claims insights
- Point solution ROI

For employees
24/7, personalized, context-aware benefits assistant – easing HR workload and delivering trusted guidance when it matters.

Sample workflows
- Open enrollment
- Leave of absence
- 401(k)
- Benefits navigation

What makes Avante different

AI-native

Purpose-built for the AI era, with a compliance-first approach to unify, analyze, and act on data seamlessly.

Full feedback loop

Combines employer insights with a deeply human employee experience to continuously optimize benefits design.

Every moment that matters

Spans the entire employee journey from onboarding to offboarding, helping employers control costs while turning benefits into a competitive advantage.

How to get started

We'll work with you go to from kick-off to value creation in 3 weeks

Step 1: Give the power of AI agents to your HR operations: Transform your HR operations with AI agents that respond to 80%+ of employee inbound questions directly into their workflow

> **JG You**
> My doctor said I need to do physical therapy or get knee surgery. How do I get started with our virtual physical therapy?

> **Virtual physical therapy access**
> I've outlined the steps required to access the virtual physical therapy below:
>
> **Step 1: Register account with PT NOW**
> Access the PT NOW website here. Click Register Now and use company code Vandalay2025.
>
> **Step 2: Select a provider**
> Select a provider specific to your needs. Navigate to the "Choose provider" page and select "knee injury" from the drop down menu.
>
> **Step 3: Schedule appointment**
> Schedule an appointment with your selected provider. PT NOW offers a guaranteed first appointment within 5 days of account activation.

Step 2: Give the power of AI agents to your employees: Delight your employees with AI agents that respond to questions on benefit selection, HR policies, and open enrollment support with 24/7 support across all existing engagement platforms

> **Beacon**
> Over the past 6 months, MSK has risen from 4th highest to third highest cost driver for your plan. Your employees are also asking more questions than usual about physical therapy.

> **There have been 37 escalations related to the virtual PT offering over the past two weeks**
> This is a **450% increase** from standard virtual PT question volume
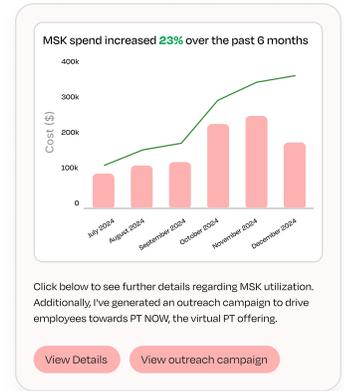>
> **Message Sentiment - Virtual PT questions**
>
> | | |
> |---|---|
> | Negative | 35% |
> | Neutral | 60% |
> | Positive | 5% |
>
> Generate email campaign

Step 3: Give the power of AI agents to your data: Use AI agents to identify insights across all your benefits data silos with detailed recommendations in seconds, as compared to waiting months from existing data solutions.

> MSK spend increased **23%** over the past 6 months
>
> Click below to see further details regarding MSK utilization. Additionally, I've generated an outreach campaign to drive employees towards PT NOW, the virtual PT offering.
>
> View Details   View outreach campaign

Avante impact at a glance

7x
improvement in employee benefits satisfaction and engagement
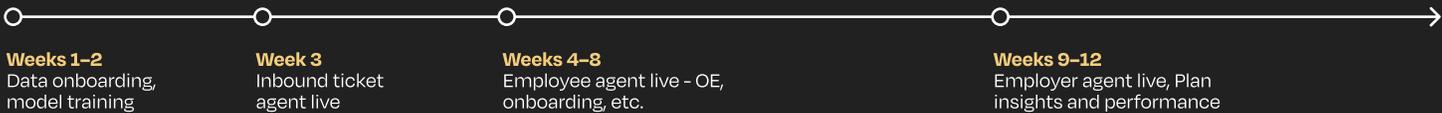
40%
reduction in HR benefits workload – so you can scale cost-effectively

3%
reduction in healthcare costs trend through AI insights

Timeline

Weeks 1–2
Data onboarding, model training

Week 3
Inbound ticket agent live

Weeks 4–8
Employee agent live - OE, onboarding, etc.

Weeks 9–12
Employer agent live, Plan insights and performance

What we'll need

1. Benefits Guide
2. Insurance Documents include SBC, SPD, etc.
3. Access to ticketing system
4. Point solution utilization reports
5. TPA and PBM claims
6. Target metrics

Transform your benefits strategy today
Learn how leading employers are supporting healthier employees – and a healthier bottom line – at **avante.ai**.

SOC 2 Powered by Vanta

HIPAA Powered by Vanta